

Zion – Your IT Solutions & Managed Services Partner



Zion Computers – A Team of Experts Proved To be Reliable...

“If you are a business that needs immediate ICT expertise, Zion Computers is your go-to company!” one of our customers says. We address your immediate requirement promptly and give consulting to take your ICT infrastructure reliable for your business.

Technology has two faces: it can make a huge contribution to your organization’s success, efficiency and profitability or it can be a pain in the neck using up your precious resources.

We'll help you take your business to the next level with comprehensive business technology solutions. We provide cost effective, competitive, and efficient solutions for all your business technology needs. We understand that you need more than just an IT company to fix what breaks after it breaks. Your business needs managed IT services and long term, strategic IT consulting to ensure your systems last longer and operate efficiently. We take your specific needs and budget into account when we work with you.

Head Office: B-19, Sanwal Nagar, Sadiq Nagar, New Delhi - 110049, Ph: +91 11 2625 0102, Fax: +91 11 2625 6753

Email: info@ziongroup.com, URL: www.ziongroup.com
Regional Offices : Bangalore | Chennai | Cochin | Mumbai

What we can do.... Managed IT Support

Are you frustrated with ongoing computer problems that constantly interrupt your business?

We help customers who are worried about:

- Their networks suddenly going down, stopping business in its tracks
- Servers and workstations slowing down over time, bringing work to a crawl
- PCs and servers breaking down altogether, requiring expensive fixes

We do this by monitoring and maintaining servers and PCs 24/7/365 and immediately jumping on small issues as they occur before they turn into big problems.

Prevention is the key to lowering costs

Waiting for computers to break down first before calling for help is expensive, time consuming, and causes unnecessary business interruptions, like extensive network downtime.

Simply, if your computer network is down, your business comes to a screeching halt!

As a business owner, you have enough to worry about without agonizing over server downtime and workstation issues that prevent you from serving your own customers.

Zion ProCare prevents many issues and excessive downtime because we take a proactive approach to managing your computers — keeping them up and running smoothly through ongoing maintenance and rapid response to issues, often before you or your employees even know that a problem has occurred.

Zion can:

- Help you save money by managing your computer systems more cost-effectively
- Keep servers and workstations running smoothly through regular monthly maintenance, reducing downtime
- Provide fast, convenient daily support through our Help Desk
- Take care of non-emergency issues during off hours through our Network Operations Center (NOC), minimizing business interruptions during your work day
- Give you access to experienced, specialized knowledge to guide you when making important technology decisions for your business

Call us at (022) 2517 0505/04 or mail us mumbai@ziongroup.com to discuss how we can help your business.

What we can do.... Managed Security Support (Internet/Network)

Business Data Protection

The common misconception is that data protection is just having a software from McAfee or Symantec or any Antivirus installed on your computer. That is better than nothing, but only just and very far from what you should be relying upon for your business.



Business Protection (internal/external) has three stages

1. Stop a Virus getting in (Gateway protection)
 - Email Scrubber
 - Next Gen Unified Threat Management (UTM) Appliances
2. Stop the Virus being able to work
 - Managed Desktop Antivirus
 - Managed Automatic Patching and Updates
 - Managed User Accounts
3. Data Backup & Disaster recovery
 - Managed Automated Network Attached Storage (NAS)
 - Disaster Recovery Data backup

What we are up to..

We Promise to Respond in Sixty Minutes or Less. Our team of experienced technicians will answer immediately or will respond in less than sixty minutes – Guaranteed. If your call is not responded to in one hour, we'll fix it for free.

Ultra Speedy Repairs. We know you don't want to waste your valuable time waiting for your computer to be fixed. That's where our IT support and computer network support services come in. You can always access your computer IT network remotely thanks to this network IT support service. We'll dispatch a technician that same business day, if not.

No Technical Jargon. Know that we will answer any computer support & maintenance questions you have so you clearly understand. Don't worry – there is no "geek speak" by our team of IT support technicians.

Our Guarantee -100% Unconditional Satisfaction. Our IT consulting and technology support services will give you the satisfaction you deserve. You can entrust our IT management services for a successful outcome with no hassles whatsoever.

No Disasters Waiting in the Wings. Your network or data will not be damaged, that's a promise. We will let you know of any potential risks upon evaluation of your computer problem as part of our computer maintenance services. We will explain to you any potential risks involved and get your okay before we begin the work. Having your files and data backed up beforehand is another way to go.

We Guarantee All Projects To Be Completed On Time within Budget. There will be absolutely no nickel and diming as we perform your network services and IT consulting. This sometimes happens in the industry by unethical and incompetent technicians. We do the right thing and make no excuses. Your IT support project will be completed within time constraints, resources, scope and budget.

Invoices Will Be Accurate – Guaranteed. Each detailed bill from us will be completely accurate – guaranteed. You pre-approve all IT management services charges and we bill you accordingly. You'll never be surprised.



What we can do...

Whether your business is in need of any new IT hardware and software, Surveillance Solutions (CCTV), IT support consulting, network and server support, network consulting and integration services, IT management services, computer network maintenance services, systems management services, wireless networking, technology consulting or on-site and remote support, we're there when you need us.

Our dedication to the highest level of customer service and support ensures you'll never have to stress about technology again. When you no longer have to worry about dealing with ICT Support and computer network maintenance, you can focus on achieving higher success in your core business.

Ready For the Recovery – Zion ProCare

Zion has found that a proactive service and support function is not just a band-aid for the poor economy/business growth. Instead, it is an ongoing and essential part of the comprehensive support strategy. They know that today's enormous expectations of IT agility in supporting new business initiatives will not cease when the economy recovers or business grows. In fact, these demands will ratchet up even higher. Therefore, businesses must embrace proactive support to ensure that mission-critical solutions remain highly reliable and problem resolution is significantly expedited. They must also guarantee that users operate at the greatest level of productivity and that applications deliver the most ROI possible at the lowest TCO. In essence, proactive support strategy helps companies continue to innovate at a lower cost and with less risk than ever before. Counting on proactive support from Zion as an important pillar to for reliable IT solutions and services and customer can focus on their core business for growth.

Zion's Proactive Care Support has already proven to measurably reduce downtime, sharply decrease internal support burdens, and serve as an early warning system of potential problems—among myriad other business benefits. Most important, in an economic downturn, customers say Zion Proactive Care Support has helped them achieve their primary goals of optimizing the value of their existing system investments while minimizing overall risk.

Zion Proactive Care is clearly a support solution deserving the attention of any organization seeking to proactively avoid problems and deliver the most consistent system reliability in the most efficient way.

What are you waiting for...

Explore How Zion can enable you to establish and adopt the best practices of information technology solutions, its deployment and services.

Please share your IT Managed Services requirements with us – We will not disappoint you.

Write to us mumbai@ziongroup.com or call us 022 2517 0505/04 complete the form at

<http://www.ziongroup.com/index.php/contact>.

